
Quality Policy

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	Name	Title	Signed	Date
Approved by	Peter Bradford	Managing Director		4/08/24

Quality Policy

Aqua Prep is committed to excellence in customer satisfaction, which is vital to our success. We employ a systematic approach to surpass our minimum standards for product and service delivery. Our dedication extends to maintaining and improving this system continuously. We expect all employees and suppliers to share this commitment. Our Quality Policy ensures we understand and exceed customer expectations, implement and improve systematic quality processes, deliver superior products and services, and engage all stakeholders in our quality commitment.

- Comply with all statutory obligations
- Aim to exceed the requirements of ISO 9001:2008 Quality system accreditation.
- Commit to setting the standard for quality and service in our industry.
- Apply and regularly review our systems across all levels of our business.
- Be open, transparent and accountable in all aspects of our work.
- Strive to deliver consistent and predictable outcomes for our customers and stakeholders.
- Measure our performance against the requirements of our quality system.
- Commit to the continuous improvement of our processes and systems.
- Clearly communicate the expectations of our customers and stakeholders across our business.
- We will establish quality objectives and review annually
- Measure and enhance Quality performance and provide a framework for setting objectives to achieve continual improvement All employees and those engaged by Aqua Prep are accountable for their commitment to our quality policy.

This signed statement confirms our personal commitment to this Policy.

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